Henrik Kirkegaard
Miska 5, Downtown
Dubai, UAE
hvk@kobayashi.dk
+971 55 412 1937

Profile

My name is Henrik Kirkegaard. I have been working with Agile in different roles over the last 6 years, and before that I was a professional Project Manager.
In my years working with Agile, I have started up new teams, closed down teams, and finished projects. I have coached teams and individuals in Agile, and thought and managed other Coaches to do the same. I think I have tried most things and situations. Before that I have worked as a Project Manager, Test Manager, Bid Manager and much more. Working with very skilled people and non-skilled people alike, from all walks of life, all nationalities, cultures and religions. I have also worked as a Project Manager at SMUK, a Danish music festival, with 60.000 visitors. I was responsible for Planning and building the main sight for the festival, and had 200 volunteers working under me. All of these experiences have prepared me for the Agile Coach I am today.

Agile Coach/Management Coach
Coaching
Design Thinking
Agile transformation
Cultural change
Stakeholder influence
Agile Assessment
Agile Awareness
Training

Scrum Master/Product owner
Certified Scrum Master
Agile/Scrum process definition
Agile process implementation
Servant leadership
Team Creation
Coaching
Facilitation
Backlog refinement
Conflict management
Interpersonal skills
Cultural understanding
Agile planning
Reflection
Adaption

Project management/Program management
TDC Project Manager
Agile Project management
Waterfall Project management
Written and verbal communication
Presentation
Stakeholder management
Change management
Risk management
Self-management

Technology
Legacy systems
Backend systems
Middleware
API
Frontend
Web Interfaces

Mobile Apps (iOS, Android, Web and React native)
Integration

Tools

Microsoft Office
Project online
JIRA
Confluence
HPQC
HappyHour
Gantt
Trello
SQL, XML, HTML, Perl, JS, Docker, Apache, .ASP, .PHP, Android, SharePoint
Firewall, Networking, Server setup, Remote Desktop, VNC, NAT, WM, Active Directory
Hardware

Project example History and learnings

Country Manager and Agile Coach
ProLinkArabia, Country manager (2019 –) – Riyadh, Saudi Arabia
Piloting the Agile transformation of STC, while managing the establishing of a new department of ProLinkArabia.
- Responsible for building ProLinkArabia in Saudi Arabia
- Responsible for implementing Agile in STC in practise.
- Responsible for coaching Management in Agile and Servant leadership
- Responsible for creating a vision for how to move STC to Agile, as an organization

Scrum Master and Project manager
Al Futtaim, Employee (2018 – 2019) – Dubai, UAE
Established in the 1930s as a trading business, Al-Futtaim is one of the most progressive regional family business houses headquartered in Dubai. I worked with projects in the Automotive space, but also had Retail projects.
- Responsible for upgrading and enhancing backend and frontend system used for the region's biggest car rental franchise
- Responsible for implementing a logistics system for the largest car importer in the MENA region
- Responsible for upgrading and enhancing websites for retail outlets

Scrum Master Community member
Teletronics, Employee (2015 – 2018) – Dubai, UAE
Teletronics makes custom software for Dubai government and the UAE federal government. I worked as a Scrum Master, in a completely flat agile organisation. So there were no management, and no organisation. If we wanted to change things, hire/fire people or work in a new way. It was all up to everybody, to do so. And that in practise meant the Scrum Master Community.
- Responsible for making the teams follows the values and practices of Agile
- Coaching the team, helping teams do the best work it possibly can
- Teaching Agile, and keeping up to date with new methodologies
- Product owner and Stakeholder management, coordination and alinement
- Coordination across teams, developers, DevOps, Internal IT, SOC and scrum masters
- Scrum Master on several teams making a Mobile chat App
- Scrum Master on a Big data teams
- Scrum Master on teams making Management tool
- Scrum Master on teams places on multiple continents
- Working on a multicultural team
- Design thinking
- Running Sales projects
- Organisational development
- Hiring
- HR

Project Manager at SMUK

SMUK A/S, Self-employed (1998 - 2017), Skanderborg, Denmark

SMUK A/S is the holding company for Smukfest, the second largest music festival in Denmark. I was responsible for building all the stands, audience areas and ambient around the main stage. We were a few paid managers, all the work had to be done with volunteers. I started as a volunteer myself, but was quickly asked to help them manage.

- Planning the resources needed to build a festival site
- Responsible for Planning and building the main sight for
- the festival
- Working with a very hard deadline
- Managing 200 nonprofessional volunteers
- Mentoring
- Servant Leadership

Test Manager at Fujitsu

Fujitsu (2013 - 2015), Aarhus, Denmark

Implementing SharePoint document handling system for Danish regional government

- Supporting customers
- Running enduser workshops
- Understanding end user needs
- Teaching system understanding
- Test Driven Development
- Data Driven Development

Project Manager at TDC

TDC Working for TATA (2012 - 2013), Aarhus, Denmark

TDC is Denmark's by far latest telephone company. I started there right when the company was realising that in the future they would have to grow from internet traffic, rather than landline phone lines. I worked mostly on new internet projects, but also a lot of different projects merging the Internet Cable TV and Mobile businesses with the old landline business. The company went through many outsourcing faces, where we were moved around. But the task was always the same. Trying to do the most with what we were given.

- Managing projects with stakeholders, managers, developers and testers in Denmark and India
- Outsource projects from Denmark to India
- Managing people while they were being outsourced
- Working with multiple Indian teams

Project Manager at TDC

TDC Working for CSC (2008 - 2012), Aarhus, Denmark

- Creating business cases and bidding on new projects
- Analysing project proposals
- Working in Denmark with a American team

Project Manager at TDC

TDC (2004-2008)

- Introduction of new, and upgrading of older internet technologies
- Working with hardware vendors
- Working with bleeding edge technology
- Understanding the market
- Managing ever-changing demands
- Running Agile projects
- Running V-model projects
- Running waterfall projects

Test Manager at TDC

TDC (2002 - 2004)

- Planning projects
- Working with project managers to get the best quality
- Working with developers to plan tests
- Stakeholder management
- Running end-user workshops
- Understanding end user needs
- Teaching system understanding
- Test Driven Development
- Data Driven Development

Test Coordinator at TDC

TKSystemtest, Consultant (2000-2004), Aarhus, Denmark

- Planning tests
- Executing tests
- Test automation
- Unit test
- Integration test
- Manual test

Training & Certifications

Certifications
- Certified Scrum Master
- TDC Project leader education
- ITIL v3 release and deployment management
- ITIL v3 foundation certification
- ISTQB Advanced Test Manager
- ISTQB Certified Tester Foundation Level
- ISO 9000 Quality Management

Additional Information

Henrik Kirkegaard
January 4, 1975
Single, no children.
Miska 5, The old town, Downtown Dubai
Dubai, UAE
HVK@KOBAYASHI.DK
+971 55 412 1937

Leisure interest
Friends, concerts, technology, outdoor living, walking, city life.

Personal competences
I am a humorous, social person, who cares about others. I like meeting new people, build things together with them, and getting to know them.